



Exchange Line Guide

1 For Checking or Savings Account Information

For Checking Information Press 1

For the last 10 checks or debits, the last 10 deposits or credits, to verify that a single check or dollar amount has been paid, listen to interest information and to repeat balance information.

For Savings Information Press 2

For the last 10 withdrawals or debits, the last 10 deposits or credits, listen to interest information and to repeat balance information.

For Money Market Information Press 3

For the last 10 checks or debits, the last 10 deposits or credits, to verify that a single check or dollar amount has been paid, listen to interest information and to repeat balance information.

For Certificate of Deposit Information Press 4

Hear the current balance, interest rate, term, maturity date, last interest amount and posted date, interest paid year to date and interest paid last year.

2 For Loan Account Information

For Mortgage Loan Information Press 1

For payment amount, interest information, escrow information and original loan information.

For Installment Loan Information Press 2

For payment amount information, interest information and original loan information.

For Commercial Loan Information Press 3

Hear payment amount information, interest information and original loan information.

For Home Equity Line of Credit Information Press 4

For payment amount information, interest information and for information about the advances on your account.

3 To Transfer Funds Between Accounts

Choose an account to transfer funds from; then choose the account you want to transfer to. You may transfer between your checking and savings accounts, advance funds from your line of credit or make a payment on your line of credit or loan account.

4 To Change an Exchange Line Personal Identification Number

Change a Personal Identification Number for a deposit or loan account.

6 For ATM and Visa® CheckCard Functions Including Card Activation

Enter your card number followed by the pound key. Then enter your card Personal Identification Number followed by the pound key.

Your card activation status is verified and additional menu options are presented.

8 To Return to the Previous Menu

9 To Return to the Main Menu

0 To Speak to a Customer Service Representative During Business Hours